



**Kristie Kubovic**  
 121 Champion Way, Suite 100  
 Canonsburg PA 15317  
 Email: [kkubovic@nisource.com](mailto:kkubovic@nisource.com)  
 Phone: 412-268-0932  
[www.columbiagasmd.com](http://www.columbiagasmd.com)

**ABOUT COLUMBIA GAS OF PENNSYLVANIA AND COLUMBIA GAS OF MARYLAND**

Headquartered in Canonsburg, Pa., Columbia Gas of Pennsylvania serves approximately 445,000 customers in 26 counties. Columbia Gas of Maryland serves more than 34,000 customers in three counties. Columbia Gas is a leader in providing safe and reliable service to our customers with active involvement in economic development and investing in strong communities through safety, economic & workforce development, environmental stewardship, STEM & energy education and basic needs & hardship assistance.

**COMMITMENT TO SAFETY**

Safety, customer satisfaction and sustainability are key priorities for Columbia Gas. The company invests millions each year to expand the system and replace aging facilities. Columbia Gas regularly conducts training and safety programs to keep employees informed about hazards in the workplace. The company also conducts training for local emergency officials regarding response to natural gas emergencies and educational programming for contractors and excavators.

**KEEPING THE PUBLIC AND OUR SYSTEM SAFE IS OUR TOP PRIORITY**

Our gas control and monitoring center operates 24-hours a day, seven days a week. We regularly patrol our pipeline rights-of-way and conduct regular inspections of our pipeline system. Our operation employees receive regular training and are qualified under U.S. Department of Transportation standards for natural gas pipeline operators. Columbia Gas spends millions of dollars each year in pipeline replacements and upgrades to ensure the safety and reliability of our system. Employees are on call at all times to respond to any

emergency situation. In addition, we work with emergency responders to make them aware of the locations of our pipelines and how to respond in an emergency. In accordance with federal regulations, some segments along the pipeline have been designated as High Consequence Areas. We have developed supplemental assessments and prevention plans for these highly populated areas with transmission pipelines.

**EMERGENCY MANUAL**

Columbia Gas utilizes its Emergency Manual as a tool providing guidance during natural gas related incidents or emergency situations.

Three critical areas we include in our Emergency Manual used during critical incident response involving natural gas facilities are Incident Preparation, Incident Management, and Incident Review & Reporting.

Please reach out to us through the contact information provided at the top of the page if you would like to discuss or obtain a copy of our Emergency Manual.

**PUBLIC EDUCATION AND OUTREACH**

Columbia Gas regularly provides educational material to customers and the general public regarding natural gas emergencies and what to do if they smell natural gas. This information includes scratch and sniff cards, pipeline safety brochures, and informational media advertising aimed at the general public.

Columbia Gas is an active participant in One Call System programs and educational outreach.

Anyone digging in Maryland needs to contact Miss Utility at least two full business days before digging by calling 811 or visiting [MissUtility.net](http://MissUtility.net).

**EMERGENCY CONTACT:  
1-888-460-4332**

<b>PRODUCTS/ DOT GUIDEBOOK ID#/ GUIDE#:</b>		
Natural Gas	1971	115

**MARYLAND COUNTIES OF OPERATION:**

Allegany                      Washington  
 Garrett

**PENNSYLVANIA COUNTIES OF OPERATION:**

Adams	Fulton
Allegheny	Greene
Armstrong	Indiana
Beaver	Jefferson
Bedford	Lawrence
Butler	McKean
Centre	Mercer
Chester	Somerset
Clarion	Venango
Clearfield	Warren
Elk	Washington
Fayette	Westmoreland
Franklin	York

*Changes may occur. Contact the operator to discuss their pipeline systems and areas of operation.*

Anyone digging in Pennsylvania needs to contact PA One Call at least three business days before digging by calling 811 or visiting [PAOneCall.org](http://PAOneCall.org).

**Learn more at:**  
**[ColumbiaGasMD.com](http://ColumbiaGasMD.com)**  
**[ColumbiaGasPA.com](http://ColumbiaGasPA.com)**

**EMERGENCY CONTACT NUMBER  
1-888-460-4332**



**SAFETY IS IN YOUR HANDS.  
EVERY DIG. EVERY TIME.**